

Induction Technology Group Ltd

Quality Policy

Induction Technology Group Ltd (ITG) is committed to an operating philosophy based upon openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate.

We shall meet or exceed customer expectations for quality, safety, sustainability, cost, delivery and value. Additionally, we are dedicated to creating a profitable business culture based on the following principles:

OUR PEOPLE

ITG Ltd is committed to equality in employment opportunity. Our employees' welfare and interests are important throughout all the aspects of our business.

ITG Ltd is committed to:

- Creating an environment of success based on honesty and integrity;
- Empowerment through training and communication;
- Individual growth and equal opportunity;
- Providing a safe and secure work environment.

OUR CUSTOMERS

Customer requirements are paramount and represent the highest priority within our business. We shall seek out and define customer needs and satisfy these requirements.

OUR COMMUNITY

We believe in the practice of social responsibility and encourage similar behaviour in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution in our company. We shall comply with all applicable safety, environmental, legal and regulatory requirements.

OUR QUALITY

We shall meet customer expectations or exceed them. We shall adhere to all applicable standards and customer specific requirements.

We shall continually improve and provide the processes that ensure we achieve this, in order to build a robust and world class business.

We use the internationally recognized Quality Management System ISO 9001:2015 to help us manage our business in an efficient and controlled manner and we are externally audited to achieve certification to this quality standard.

Signed

Jonathan Douglas - Managing Director

February 2022